



Finance solutions

Our expert Finance team provide a range of finance, investment administration and project solutions.

For organisations who need expert and cost effective finance and investment administration services we offer highly skilled resource. With a large number of experienced financial professionals in multiple locations across the UK it means we can help you create bespoke services that support the delivery of your strategic objectives and give you the support you need in running your day to day business.

Operating as a specialist service within Capita allows us to draw on a wide range of skills and experience to implement innovative and cost effective solutions for our clients.

What we do

- Finance operational services
- Investment administration services
- Finance project solutions
- Finance system management
- Alternative resource solutions.

We have a proven track record of not only providing services at a competitive cost, but also with risk reduction in terms of improved controls and the introduction of simplified, streamlined and automated processes.

Finance operational services

- Reconciliations and controls, including client money and CMAR returns
- Payments, receipts, banking and treasury services
- Statutory and management account production
- Reassurance administration and accounting
- Commission processing, payment and debt recovery
- Financial system provision and management.

Investment administration services

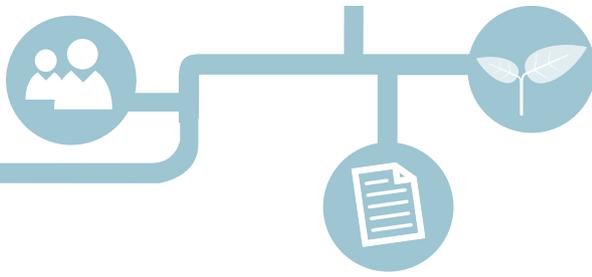
- Provision of systems and associated system management
- Daily/weekly/monthly unit pricing
- Trade processing and cash management
- Fund taxation/CGT
- Asset price validation and standing data management.

Finance project solutions

Our industry is rapidly evolving and with a constant stream of regulatory change alongside a challenging economic climate, we know implementing change in a timely and cost effective way is vital to your business.

As an FCA regulated business we ensure project activity is in safe hands. Working with you and adapting to meet your needs we provide an extensive level of expertise and support, contributing to all stages of the change life-cycle. With flexible resourcing solutions, we have the capability to deliver specific finance led projects or support wider change initiatives, which require finance assistance.





Finance system management

- General ledger implementation, management and maintenance
- Investment platform management
- Commercial Bacs bureau
- Platform migration delivery and support.

An alternative resource solution

Our alternative resource model helps you react quickly to deal with peaks and troughs in demand and the range of expertise that we have mean we can provide the right solution at the right time. What's more we provide predictable cost models at competitive rates. We are a flexible alternative to recruitment or contract support and with an ongoing relationship you can rely on our delivery.

With extensive industry expertise across a range of clients, systems, activities and products we are able to work collaboratively with you to provide a bespoke solution that suits you. Whether you need outsourced services, a managed solution or short term support for project delivery, we can help.

We deliver

We have an outstanding track record in delivering consistently high service levels even in the most challenging and complex environments. We currently deliver to a significant number of service level agreements and key performance indicators for a large number of life companies across the industry and have an exceptional record of meeting these, very often at the same time as delivering large volumes of change activity for the same clients.

Our focus on contractual delivery is enhanced through our experience in realising operational efficiency and delivering tangible benefits. For example, during a cross business reconciliation clearance project we moved the business from having over 300 aged items over a year old to only having 10 - recognised by the client as a position of

operational strength. The delivery of improved cross business processes was reinforced by effective training and the introduction of a Reconciliation Management Tool, with real time information, query management and automated and user driven MI.

We have also helped our clients in a variety of ways by working closely with them to understand their needs.

For example we have;

- transitioned Finance operational teams into Capita, reducing the cost of the operating services, through process rationalisation, improvements and leverage of existing capability
- supported our clients through a range of regulatory changes, including the implementation and enhancements of Client Money regulation
- supported our clients through large scale change, adapting and delivering new operating models associated to new product launches and Part VII transfers
- helped deliver major transformation, by providing Finance specialists on developments, implementations and migrations across Finance, payments and administration platforms.

We adopt a good practice approach that uses structured methodology governance and improved controls. Operational Control Frameworks ensure a robust and consistent approach is adopted whilst also encouraging innovation and service improvement.

For more information:
www.capitalifeandpensions.co.uk

Or contact us:
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Listen
Create
Deliver